



Adjustment guide  
Gas spring



➔  
Step 1



➔  
Step 2



# GLOBAL®

PROFESSIONAL SEATING



## Adjustment guide Gas spring

On rare occasions, the chair may not be able to be raised or lowered, or the chair may lower itself when sitting on it, or only function partially.

This is because the distance between the top of the gas spring and the trigger of the height adjustment handle is a bit too large or too small. (The adjusting screw is calibrated from the factory, but on some rare occasions it falls out of the tolerances.)

Here's how you do it:

- **Turn the chair over and knock off the seat** by tapping hard with a nylon hammer under the seat. If you have been sitting on the chair for some time, you may need to hit hard (due to the pillar top being cone-shaped and wedged)
- **Adjust the adjusting screw** on the top of the gas spring with a star screwdriver.
- Hold onto the gas springs piston with the other hand while turning the screwdriver, otherwise it will spin.
- **If the chair does not raise/lower**, you screw upwards to shorten the distance (against the clock).
- **If the chair lowers spontaneous**, you turn downwards to increase the distance (clockwise). In very few cases you need to remove the adjusting screw completely.
- Place the seat back on the gas spring - redo and adjust more or less if the desired effect does not occur during the first adjustment.